



**leicester buses**

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# Leicester Buses Partnership

Update to EDTCE

August 2022

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# DfT National Bus Strategy – recap

Bus Services Improvement Draft Plan 2022-2030

Outline DfT additional funding bid 2022-25

Publish October 2021

Formal Enhanced Bus Partnership made by April 22

- Agreed 8 year Plan
- Agreed 3 year Scheme
- Binding on all parties – registration process

EP Board and EP Forum – quarterly and half-yearly

Yearly Variation mechanism – subject to agreement

BSIP funding settlement May 2022





# Enhanced Partnership Plan 2022-30

Aims: Electric, Frequent, Reliable, Easy, Great Value

## Outputs

- 25 Mainlines - 360 electric buses, every 15mins, urban radial, commercial
- 5 Greenlines - 40 electric buses, every 15 mins, three cross-city, two orbital, wider area inc P&R, subsidised
- Line package - bus priority, real time, contactless ticketing, waiting facilities, integrated timetables, network colour branding
- Accessibility package - discounted fares, better linkages, information, flexilines

Targets : 40% trip increase, 90+% satisfaction, 100% electric

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Picture of Partnership launch event showing branded bus and boards with aims and main deliverables





# Enhanced Partnership Scheme 2022-2025

- 130 Electric buses
- 6 Bus priority schemes
- 2 New P&R mini-sites
- 3 Fare discount schemes
- 2 Frequent orbital Greenlines (inner/outer)
- 2 Frequent cross-city Greenlines (joined P&R/HH)
- 650 Real time totems
- 500 Bus shelters
- 1 New Bus station
- 5 Integrated mainline timetables
- Network 'best fare' contactless ticketing
- Network planning and change dates

£100m Investment (£16m from operators),  
Binding Commitments but .....  
No DfT BSIP Funds awarded (£41m-£51m bid),  
Increasing need for local financing

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Aim	Project	Completion Date	Status	Partners
Electric	Greenlines : Park and Rides 11 Electric buses and charging depot	01 September 2021	Delivered	City Council, Roberts
Electric	Successful ZEBRA funding bid for 96 electric buses .	01 September 2021	Delivered - awarded in full	City Council, Centrebus, First, Arriva
Electric	Greenlines : Hospital Hopper 4 electric buses and charging depot	01 June 2022	Delivered	City Council, Centrebus
Electric	Greenline : Orbital 6 electric buses and electric charging depot	01 November 2022	On track. Buses ordered and shipped. Charging depot under construction	City Council, Centrebus
Electric	Mainlines : Firstbus new electric bus charging depot for whole fleet	01 March 2023	On track. Power and charging equipment ordered	Firstbus
Electric	Mainlines : Firstbus 20 electric buses	01 March 2023	On track. Buses ordered	Firstbus
Electric	Greenlines: City Centre Hop 3 electric buses	01 March 2023	On track. Buses and charging equipment ordered	City Council, Centrebus
Electric	Mainlines : Firstbus 48 electric buses	31 December 2023	On track. Buses ordered	Firstbus
Electric	Mainlines : Arriva 22 electric buses	31 December 2023	On track	Arriva
Electric	Mainlines : Stagecoach 22 electric buses	31 March 2024	On track	Stagecoach



## Greenlines electric project: Three Park and Ride services and Hospital Hopper



Aim	Project	Completion Date	Status	Partner/s
Frequent	Mainlines : DfT Funding to Oct 22 continue at high service following pandemic	01 April 2022	Delivered	All
Frequent	Greenlines : DfT Funding to Oct 22 continue at high service following pandemic	01 April 2022	Delivered	All
Frequent	Greenlines : Internal Funding package to maintain current frequencies post pandemic to 2024	01 July 2022	Delivered	All
Frequent	Mainlines : Post pandemic network review complete - no impact on commercial frequencies	01 July 2022	Delivered	All
Frequent	Mainlines : Cross-operator timetable integration on 5+ shared corridors.	01 September 2023	On track. Two already delivered, two agreed to implement from October 22	All
Frequent	Greenlines : Cross City (Birstall and Meynells or Enderby P&R joined up)	01 September 2023	On track	City Council, Roberts
Frequent	Greenlines : City Centre Hop - new free service	01 March 2023	On track - funding all in place, operating and bus purchase contracts both let	City Council, Centrebus



Aim	Project	Completion Date	Status	Partner/s
Reliable	New Savoy St bus link connecting Haymarket and St Margarets Bus Stations	01 July 2022	Delivered	City Council
Reliable	London Rd Red Route - made permanent	01 April 2022	Delivered	City Council
Reliable	Anstey Lane Bus lane - southern section	01 June 2022	Delivered	City Council
Reliable	Groby Rd Bus Lane inbound Mary Rd - Medina Rd	31 July 2022	Delivered	City Council
Reliable	Melton Road (A607) Bus Lane - inbound section	01 September 2022	On track. Designs agreed consultation complete and works ordered	City Council
Reliable	Abbey Park Rd Bus Lane - both ways	01 March 2023	On track. Designs agreed consultation complete and works ordered	City Council
Reliable	Roadworks Management Protocol - for bus operators	01 March 2023	On track	All
Reliable	Smart Signalisation for Buses - review and funding options	01 March 2023	On track	City Council
Reliable	Moving Traffic Offence Enforcement - review of extension options	01 March 2023	On track	City Council
Reliable	St Margaret's to Birstall A6 corridor Bus Lanes	01 May 2023	On track. Designs agreed consultation complete and works ordered	City Council
Reliable	Anstey Lane Bus lane - northern section	01 September 2023	On track. Design options under consultation	City Council



Savoy St Bus Link  
with completed  
waiting facilities

Aim	Project	Completion Date	Status	Partner/s
Easy	Leicester Buses Website - covering all areas of partnership working	01 April 2022	Delivered	City Council
Easy	Leicester Buses Enhanced Partnership Scheme and Plan - legally made	01 March 2022	Delivered	City Council
Easy	Leicester Buses Enhanced Partnership Scheme - starts operation	21 April 2022	Delivered	City Council
Easy	Leicester Bus Partnership Branding - across all council infrastructure channels - stops, bus station	01 July 2022	Delivered	City Council
Easy	New St Margarets Bus Station - opened	01 June 2022	Delivered	City Council
Easy	Leicester Buses Printed Guides - Maps, Ticketing, Plan	01 July 2022	Delivered	City Council
Easy	Targeted marketing campaign 1 : Tap-on-Tap-Off and Contactless	01 July 2022	Delivered	All
Easy	Leicester Buses Network - agreed fixed registration change dates	01 September 2022	On track	All
Easy	Leicester Bus Partnership Branding - across all operators channels	01 September 2022	On track	All operators
Easy	Bus Shelter Replacement Programme - complete at 480-500 stops. 400 installed to date.	01 September 2022	On track	City Council
Easy	Customer Charter developed and agreed	01 September 2022	On track. Draft to EP Panel	All
Easy	General Hospital P&R - new site opened (x80-100 spaces)	01 September 2022	On track with NHS	City Council
Easy	Real Time Bus Stop Totem programme completes installation at 650 stops. 350 installed to date	31 December 2022	On track. 360 installed to date	City Council
Easy	New illuminated glass bus shelters at 500 stops (30 with green roofs)	01 September 2022	On track. 400 installed to date.	City Council
Easy	Targeted marketing campaign 2 : Customer Charter	01 March 2023	On track	All
Easy	Beaumont Leys P&R - new site in operation (x280-300 spaces)	01 May 2023	Design in preparation	City Council





New St Margarets Bus Station

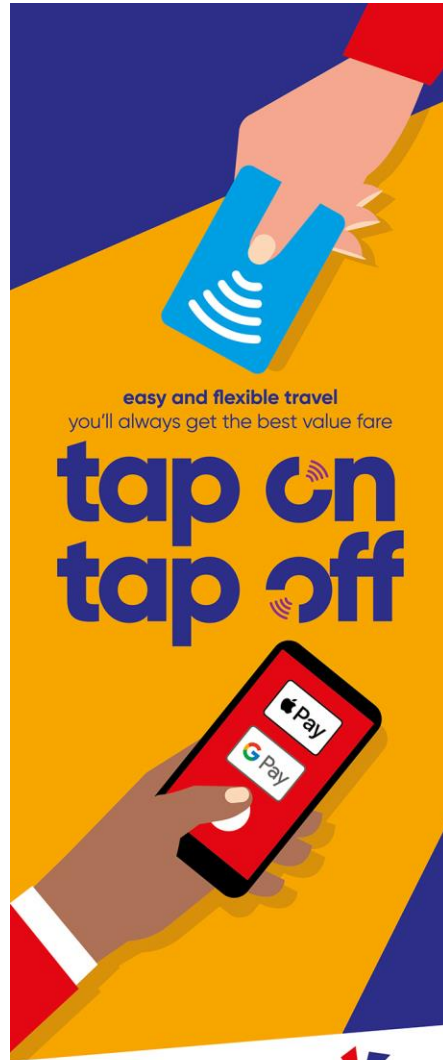
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New real time information totems with text-to-speech facility

Aim	Project	Completion Date	Status	Partners
Great Value	Contactless Tap In ticketing on all buses, including park and ride	01 December 2021	Delivered	All
Great Value	Digital fare single operator capping on Firstbus, Arriva and Centrebus, Kinch, Stagecoach	01 December 2021	Delivered	All operators
Great Value	New mobile phone sales platforms for Flexi products	01 December 2021	Delivered	All
Great Value	Wider range of Flexi ticketing products including scholars, child and family variants	01 July 2022	Delivered	All
Great Value	Discounted fares on park and ride services - concessions and health workers	01 April 2022	Delivered	City Council
Great Value	Free annual Flexi tickets for eligible scholars 21/22 trial	01 September 2021	Delivered	City Council
Great Value	Half fare 'Travel Aid' bus tickets for unemployed	01 April 2022	Delivered	City Council
Great Value	Digital Capping: Multi-operator 'best fare' day and week capping	01 April 2022	Delivered	All
Great Value	Free annual Flexi tickets for eligible scholars 22/23	01 September 2022	All agreed and in place	All



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Promotional  
material for  
'best fare' all  
operator  
contactless  
ticketing



# flexi

unlimited travel on any bus in Leicester



Child  
4-weekly ticket

£48\*

Promotions for  
wider range of Flexi  
tickets

summer  
special

# flexi

unlimited travel on any bus in Leicester



family flexi  
day ticket

£8

available on bus or on  
operator's apps

## great value unlimited day travel with the family\*

from Saturday 9th July to Monday 29th August 2022

\*up to two adults and three children up to the age of 16



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# EP Plan – future funding required

2024-2030				
£m	Operators	LCC	DfT	Total
Electric Bus	78	5	61	144
Bus Priority	0	10	30	40
Bus Subsidy	0	35	0	35
Fare Subsidy	0	10	4	14
<b>Total</b>	<b>78</b>	<b>60</b>	<b>95</b>	<b>233</b>

DfT Minimum Funding Ask to 2025		
£m		
Electric Bus	14	First deckers, Greenlines
Bus Priority	17	Orbital, Humberstone Rd
Bus Subsidy	7	Orbital and Flexilines
Fare Subsidy	3	Young Persons
<b>Total</b>	<b>41</b>	



## Next Steps

UK Bus Awards submission

EP Forum – Sept 22

Customer Charter

Satisfaction surveys and monitoring

New DfT funding bids – electric buses, other?

Greenlines Orbital electric bus launch Oct 22

Greenlines Hop electric bus launch Mar 23



Example of branded Greenline Orbital electric bus

# City Centre Free Greenline : Hop!

Buses ordered

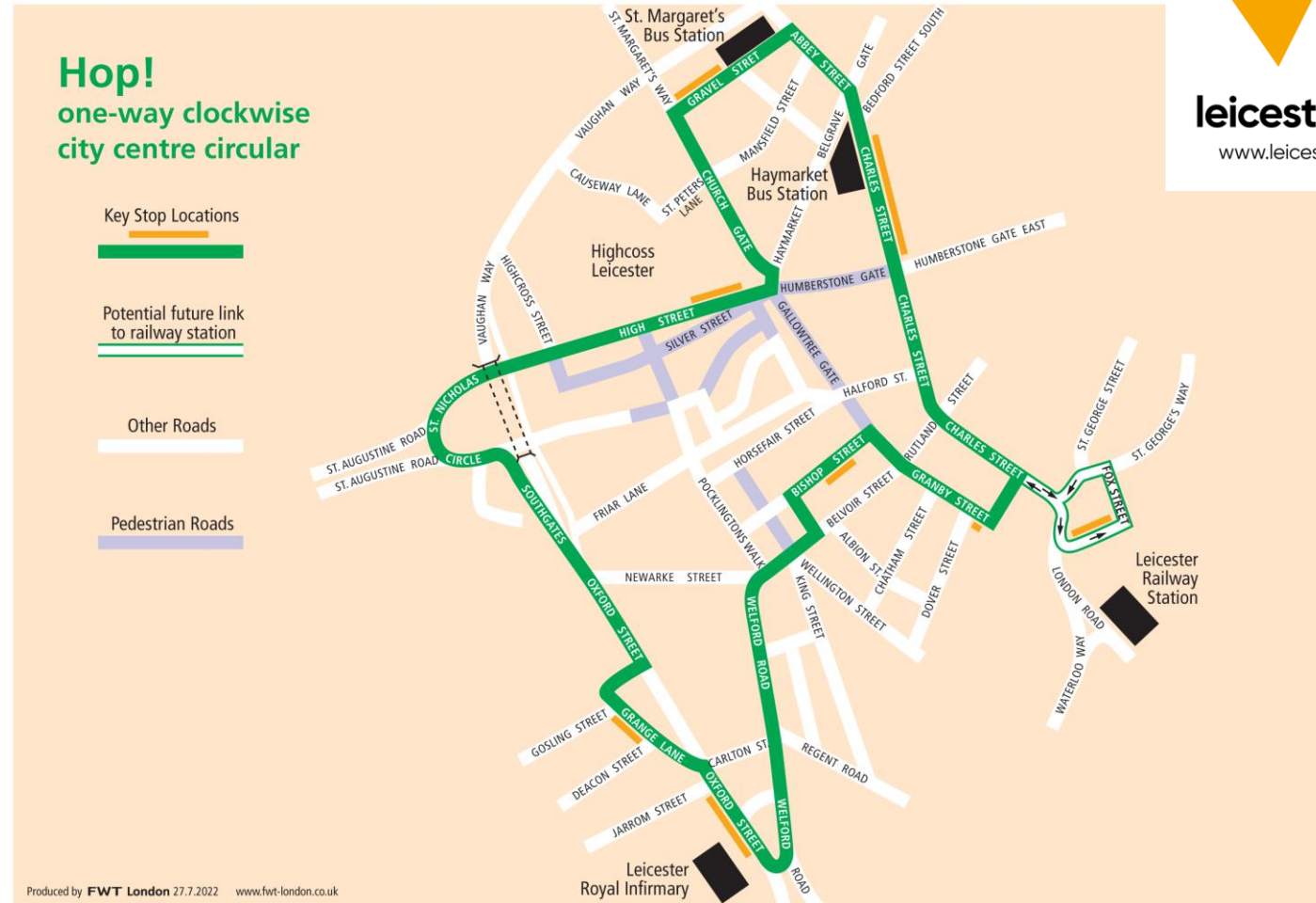
Operations out to tender

Risk assessment  
High St : ongoing

Stop infrastructure :  
ongoing

Consultation and EP  
Forum : Sept – Dec

Launch : March 2023



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Draft proposed Hop route subject to assessment and consultation



One branding option for new Hop! electric Greenline service





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Further Information and related documentation

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Any queries

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